



Technical Bulletin

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Subject: System Software Download Failure – MC04 Version 1.26

Applicability:

MC204 with system software version 1.26

Overview:

The serial system software download function does not work on system software V1.26.

Symptoms:

When attempting to load new system software into the controller, Motion Perfect responds with the message:
"Error loading the system software
Cycle power on the controller and then press OK".

Solution:

The controller must be returned to the factory so that the latest version of system software can be loaded via the controller's internal Emulator Port.

Once this procedure has been carried out, it will then be possible to load updated system software via the serial port in the normal way.